

The Directors of Belmont Press Limited recognise our economic, social and environmental responsibilities towards our employees, customers, suppliers, the environment and the local community. These responsibilities are demonstrated throughout our ISO 9001:2008 Quality Management System manual which includes our Business Plan and Quality, Environmental and Health & Safety policies and procedures.

Specifically:

- We strive to continually improve through the implementation of our Quality, Environmental and Health & Safety practices and procedures.
- We have clear and fair contracts of employment with all employees and operate an equal opportunities policy covering existing, new and prospective employees.
- We have training procedures in place designed to ensure the continual development of all of our employees.
- We have specific policies in place to safeguard against our employees being subjected to any form of harassment.
- We monitor and seek to improve customer service levels and satisfaction by recording complaints, service levels, performance reports and the results of surveys.
- We are committed to providing a working environment that is safe, healthy and adequate to the requirements of printing services production.
- We aim to provide services and products that continually exceed the expectations of our customers.
- We aim to continually improve our environmental performance by preventing pollution.

The following objectives have been set in place:

- Reduction in the consumption of electricity.
- Reduction of emissions to atmosphere
- Increase in waste recycled.
- Reduction of waste sent to landfill.
- Reduction of emissions from vehicles

- We will uphold values of fairness and honesty in dealings with customers, suppliers and employees and we conduct business in a manner that safeguards against unfair business practices.

- The Managing Director is responsible for the issue and implementation of this policy and undertakes to make the necessary resources available.

Signed..........

Owen Thomas
Managing Director