

CORPORATE SOCIAL RESPONSIBILITY

We acknowledge our economic, social, and environmental responsibilities towards our employees, customers, suppliers, the environment, and the local community. These responsibilities are demonstrated through the Company Manual which includes the Business Plan and Quality and Environmental Policies and Procedures.

Specifically:

- We are striving for continual improvement through the implementation of our Quality and Environmental Procedures
- We have clear and fair contracts of employment with all our employees, and an equal opportunities policy covering existing and prospective employees
- We have training procedures designed to ensure the continual development of all our employees
- We have specific policies to safeguard against our employees being subjected to any form of harassment
- We monitor and seek to improve customer satisfaction by recording complaints, performance reports and the results of surveys
- We are committed to providing a working environment that is safe, healthy, and adequate to the requirements of production
- We aim to provide a product that continually exceeds the expectations of our customers
- We aim to continually improve our environmental performance by preventing pollution, and the following objectives have been agreed:
 1. Reduction in the consumption of electricity
 2. Reduction of emissions to atmosphere
 3. Increase in waste recycled
 4. Reduction of waste sent to landfill
 5. Reduction of emissions from vehicles
- We will uphold values of fairness and honesty in dealings with customers, suppliers, and employees, and operate in a manner that safeguards against unfair business practices
- The Managing Director is responsible for the issue and implementation of this policy and undertakes to make the necessary resources available.



T J Thomas
Managing Director
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